



Where: Lassarga, Dakhla, Morocco

When: 01.03.2021

Department: General Manager Ocean vagabond & ION CLUB Centre Manager

COMPANY OVERVIEW:

ION CLUB with 35 years of experience is convinced of it - having fun on the water is about so much more than just practising watersports. We do our very best to offer a variety of watersports accessible to all our guests.

Although Windsurfing, Kitesurfing, Surfing, Stand Up paddling, Wingsurf/foil and biking all have their own appeal, they nevertheless have two things in common: action in the nature and never-ending fun.

We are proud of the fact that our team members come from so many different countries. The variety of cultures and characters creates a wide range of knowledges and a unique atmosphere.

SUMMARY:

The General Manager is responsible to represent the Company OCEAN VAGABOND & ION CLUB in the Destination. In addition, the manager will solve customer issues for their overall satisfaction. Our Manager needs to run a team, acting as a mentor and a manager. Developing turnover and managing budgets and costs is a must.

Responsibilities:

- Representing the Company ION CLUB and Ocean Vagabond in the Destination as well as maintaining the company's Corporate Identity standards
- Management of Safety, Lessons, Rental and side activities
- Team Management
- Completing tasks assigned by the Owner of Oceanvagabond accurately and efficiently

- Management of Customer Satisfaction and Experience regarding the Eco Lodge
- Accounting and Profitability
- Communication / News to SE Support Team – info to the Marketing Dpt. for TO's and end Consumers
- Equipment Management (maintenance, stocks, resale)

Required Experience:

- Degree in Business Management or Masters in Business Administration
- Good knowledge of different business functions
- Experience in Team Leadership
- Ability to communicate in French, English and one more language is a plus
- Instructor Certificate in min. 1 Sports (Windsurf, Kitesurf, Surf, SUP)
- Strong leadership qualities and excellent communication skills
- Knowledge of Microsoft 365 / One Drive and administrative skills

