



**Where:** South of Spain

**When:** 15.05.2021 until 31.10.2021

**Department:** ION CLUB Windsurf Centre Manager

#### **COMPANY OVERVIEW:**

ION CLUB with 35 years of experience is convinced of it - having fun on the water is about so much more than just practising watersports. We do our very best to offer a variety of watersports accessible to all our guests.

Although Windsurfing, Kitesurfing, Surfing, Stand Up paddling, Wingsurf/foil and biking all have their own appeal, they nevertheless have two things in common: action in the nature and never-ending fun.

We are proud of the fact that our team members come from so many different countries. The variety of cultures and characters creates a wide range of knowledges and a unique atmosphere.

#### **SUMMARY:**

The Centre Manager is responsible to represent the Company ION CLUB in the Destination. Our Manager needs to run a small Centre with a small Team and organize the daily routine including teaching Windsurf lessons and side activities. In addition, the manager will need to solve customer issues for their overall satisfaction. Developing turnover and managing budgets and costs is a must.

#### **RESPONSIBILITIES:**

- Representing the Company ION CLUB in the Destination as well as maintaining the company's Corporate Identity standards
- Management of Safety, Lessons, Rental and side activities
- Team Management

- Teaching Windsurf beginner lessons for Adults and Kids
- Completing tasks assigned by the Destination Manager
- Management of Customer Satisfaction and Experience
- Accounting and Profitability
- Communication / News to SE Support Team – info to the Marketing Dpt. for TO's and end Consumers
- Equipment Management (maintenance, stocks, resale)
- Organize Side activities as SUP Games or Tours

**Required Experience:**

- Working Experience as a manager (ideally Manager, or Ass. Centre Manager) in a Water sport Centre minimum of 2+ years'
- Ability to communicate in English, Spanish and one more language is a plus
- Valid Windsurf Instructor Certificate
- Good knowledge of different business functions
- Strong leadership qualities and excellent communication skills
- Knowledge of Microsoft 365 / One Drive and administrative skills is a plus