



**Department:** Kitesurf Instructor

KITESURF INSTRUCTOR

### **COMPANY OVERVIEW:**

ION CLUB with 35 years of experience is convinced of it - having fun on the water is about so much more than just practising water sports. We do our very best to offer a variety of water sports accessible to all our guests.

Although Windsurfing, Kitesurfing, Surfing, Stand Up paddling, Wingsurf/foil and biking all have their own appeal, they nevertheless have two things in common: action in the nature and never-ending fun.

We are proud of the fact that our team members come from so many different countries. The variety of cultures and characters creates a wide range of knowledges and a unique atmosphere.

### **SUMMARY:**

The Instructor is responsible to represent the Company ION CLUB in the Destination. In addition, the Instructor will solve customer issues for their overall satisfaction and needs to run a lesson with the correct gear smoothly.

## **Responsibilities:**

- Representing the Company ION CLUB in the Destination as Instructor
- Management of Safety, Lessons, Rental and side activities
- Management of Customer Satisfaction
- Equipment Management (maintenance, stocks, resale)
- Maintain and manage the daily business at the Centre

## **Required Experience:**

- Experience working in a Water sport -Centre as Instructor or Beach Assistant
- Kitesurf Instructor License (VDWS/IKO)
- Experience managing day-to-day logistics in a busy guest environment and dealing with complains and feedbacks
- Ability to communicate in English and minimum one more language
- Knowledge in Windsurfing, Wingsurfing or Surf is a plus
- Knowledge in repairing Kites and boards is a plus