



Department: Service Team Member

SERVICE KITESURF AND WINDSURF

COMPANY OVERVIEW:

ION CLUB with 35 years of experience is convinced of it - having fun on the water is about so much more than just practising water sports. We do our very best to offer a variety of water sports accessible to all our guests.

Although Windsurfing, Kitesurfing, Surfing, Stand Up paddling, Wingsurf/foil and biking all have their own appeal, they nevertheless have two things in common: action in the nature and never-ending fun.

We are proud of the fact that our team members come from so many different countries. The variety of cultures and characters creates a wide range of knowledges and a unique atmosphere.

SUMMARY:

The Service Team Member is responsible to represent the Company ION CLUB in the Destination. In addition, the Service Team Member will solve customer issues for their overall satisfaction and needs to arrange the equipment to be maintained and insured.

Responsibilities:

- Representing the Company ION CLUB in the Destination as Team Member
- Management of Safety, Equipment and side activities
- Completing tasks assigned by the Manager accurately and efficiently
- Management of Customer Satisfaction
- Equipment Management
- Assist instructors and Customers during and in between courses
- Maintain and manage the daily business at the Centre

Required Experience:

- Experience working in a Water sport -Centre

- Experience managing day-to-day logistics in a busy guest environment and dealing with complains and feedbacks
- Ability to communicate in English and minimum one more language
- Knowledge in Windsurf, Wingsurf, Surf or Kitesurf
- Knowledge in repairing Kites, Sails and boards is a plus