



HOME OF
SURFING ELEMENTS X



WHITE DUNE CANYON

Centre Manager Job Offer

White Dune Canyon, Dakhla, Morocco

01.08.2025- open end

Job Overview

The Centre Manager is responsible for managing the daily operations of the centre, including scheduling staff, training employees and generally generating the best possible income. He/She is also in charge of ordering equipment & supplies, monitoring the daily accounts, developing our infrastructure & services together with the Hotel Manager and guaranteeing the safety of our guests. He/She also nurtures customer relationships, resolves issues and strives to create a pleasant atmosphere.

Responsibilities and Duties

- ☐ Managing day-to-day operations: lessons schedules with and for all instructors / rentals / excursions / (shop) / Team planning for the week
- ☐ Leading by example: show case leadership and enthusiasm to motivate the team
- ☐ Maintain updated records of daily, weekly and monthly revenues and expenses (for hotel management and ION Club)
- ☐ Daily communication with the hotel direction to insure the share of information.
- ☐ Train and advise staff on the best ways to resolve issues with guests and deliver excellent customer service
- ☐ Ensure all areas at the centre are clean and tidy and that the centre & team follow our CI guidelines
- ☐ Responsible for the equipment of the centre in terms of quantity and quality. Responsible for the annual order of new equipment and the stock management (incl sale of used equipment)

- ☐ Spot management and guaranteeing safety procedures at all times
- ☐ Create contents and material for marketing & communication, social media etc.

Qualifications

- ☐ Ideally 5 years / Minimum 2 years - Management work experience in a Watersport Centre and personal knowledge of all the sports on offer
- ☐ English and French fluent in conversation and good in written. One more language is a plus
- ☐ Customer service attitude / complaint management skills
- ☐ Excellent communication skills with the ability to manage and motivate a team
- ☐ Generally, problem solving skills
- ☐ Microsoft 365 and Excel
- ☐ Valid license in min. 1 Watersport (kitesurfing / wingfoiling)

What we offer

- Fix salary
- Commission on turnover
- Extras:
 - Food & Accommodation
 - Use of centre's equipment
 - 1 day off per week (flexibility expected in high season)
 - Paid annual holidays
 - flight costs